



Dallas County Health and Human Services

www.dallascounty.org/hhs



*Need help
paying
utilities or
heating
and cooling
your home?*

Comprehensive Energy Assistance Program

The purpose of the Comprehensive Energy Assistance Program (CEAP) is to assist low-income Households, particularly those with the lowest incomes, that pay a high proportion of Household income for home energy, primarily in meeting their immediate home energy needs. The program requires priority be given to those with the highest home energy needs, meaning low income Households with high residential energy use, a high energy burden and/or the presence of a “vulnerable” individual in the Household, such as a child age 5 and younger, disabled person, or an elderly individual. CEAP services include: energy education, needs assessment, budget counseling (as it pertains to energy needs), utility payment assistance, repair of existing heating and cooling units, and crisis-related purchase of portable heating and cooling units.

Dallas County does not discriminate on the basis of race, sex, creed, color, age, ancestry, national origin, religion or handicap when assessing eligibility for services.

Are you eligible to receive assistance?



Applicants will be required to submit information to DCHHS to determine eligibility. Check to make sure that you can provide the following:

⇒ **Proof of Citizenship**

- ★ Birth Certificate; or
- ★ Texas Election Identification Certificate (EIC); or
- ★ Passport; or
- ★ Proof of Residency; or
- ★ Current Voter Registration Card

⇒ **Proof of all income**

earned (or unearned) in the last 30 days for all household members.

⇒ **Social Security numbers** for all household members. (Not having one does not disqualify you.)

⇒ **A valid identification card or driver's license** for the head of household.

⇒ **Original electric and gas bill.**

Do you need more information?



If you're interested in applying for CEAP, please call 214-819-1848 and

schedule an appointment. Don't forget to ask about the office located nearest to your ZIP code!

Bill payment and fund availability



Assistance for qualified applicants will be based on the availability of funds. If approved, DCHHS will pay the utility company directly.